

Call Forwarding Variable

1. If you have a 12-button set with Touch Tone service, press *72 and listen for dial tone. If you have a rotary or pulse-dialing phone, dial 1-1-7-2, then wait five seconds for a dial tone.
2. Dial the number to which you want the calls forwarded.
3. Wait for the distant phone to be answered. In order for Call Forwarding to become effective, keep the connection for at **least six seconds**.
4. If the number you dialed is busy or no one answers, hang up and repeat steps 1 and 2. When you hear two short tones, the service is in effect. No answer is necessary on the second attempt.
5. If you want to confirm that your Call Forwarding has been activated: **After activation**, redial the activation code for Call Forwarding, *72. If you use rotary or pulse dialing, dial 1-1-7-2. You will hear two short tones. Then you will know that your calls are being forwarded. OR, Call your number from another telephone line to confirm that calls are forwarded correctly.
6. To deactivate Call Forwarding, press *73 if you have touch tone service. If you use rotary or pulse dialing, dial 1-1-7-3. When you hear two short beeps and a dial tone, call forwarding is cancelled.